

Safer and Stronger Communities Scrutiny Committee

7th November 2011



The move from SCS to E&E

- Joined HR within Customer Services January 2011
- Good working relationships with previous Directorate continue
- In Customer services, emphasis on relationship with Learning and development



Current financial position

- Deficit reduced from 2008/9 to £34k at end of the 2010/11 financial year
- Further savings need to be identified to
 - repay OCC loan of £181,000
 - address loss of income c. £250,000
 - Address deficit of £34k from 2010/11



Efficiency Restructuring

- Streamlines ALS administration to save approximately £400,000
- Consultation phase is now over
- Selection process has begun
- 12.25 fte posts will be deleted as a result



Merging ALS and Learning and Development

- Change process from January – March 2012
- Will move both services to a commissioner/provider model
- Is part of larger strategic plan which for vision of the County Council's role in skills development



New Business Strategy

- Under-performance against the Adult Skills contract in 2010/11
- Notice to Improve
- Requires new business strategy to address further possible liability of £400k
- Additional management skills and expertise in place



Testing Service Delivery Model

- CCMT agreement in principle to explore alternative models for the delivery arm of ALS/L&D service
- Issues include
 - service quality
 - customer participation
 - marketing

